What Matters Most

2015

Annual Report to the Community

Community Action Agency of South Alabama
From the Chairman of the Board of Directors:

Community Action Agency of South Alabama continues to provide programs and services throughout our service area of Baldwin, Escambia, Clarke, Monroe, Conecuh, Marengo, and Wilcox Counties aimed at eliminating or reducing the effects of poverty. We understand the devastating consequences of poverty for the children, families, and communities within our service area and continuously seek to instill hope and opportunity for our customers.

Challenges continue to come, particularly with our financial resources. However, we remain true to our mission and the Promise of Community Action of helping people to help themselves. We are proud of the programs and services we offer in our communities! Customer needs and priorities are as unique as their situations. Our staff recognize the need for building relationships with our community stakeholders and with our customers so that the impacts made by the Agency are impactful and lasting for all community members. We have made great strides over Fiscal Year 2015 in many areas, as you will see in the pages that follow.

I would like to thank our community partners for their dedication to our cause of “Helping People, Changing Lives.” Additionally, without our committed staff, we would not be able to fulfill our mission or achieve our vision.

Yours in Service,

Rhondel Rhone
Community Action Agency of South Alabama is governed by a 24-member volunteer Board of Directors. In accordance with federal regulations, this group represents the three sectors of our communities: public (often elected officials); private (leaders from private industry such as other non-profit organizations, Deps. of Human Resources, financial institutions, etc.), and low-income (individuals who are income eligible for our programs and services or those who represent them). The tripartite system was designed to ensure that low-income people have a voice in removing barriers to their self-sufficiency. NOTE: During this fiscal year, the Agency decreased the number of Board representatives from twenty-six (26) to the current twenty-four (24) members.

<table>
<thead>
<tr>
<th>Public Representatives</th>
<th>Private Representatives</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rhondal Rhone, Chairman</td>
<td>Miranda Harvey (*11/13/14)</td>
</tr>
<tr>
<td>Judge Jerry Boggan</td>
<td>Brenda Lee (*12/08/14)</td>
</tr>
<tr>
<td>Tommie Conaway</td>
<td>Rev. Wayne Nevlos</td>
</tr>
<tr>
<td>Chris Elliott (Seated 01/15/15)</td>
<td>Jerridine Perryman (*06/18/15)</td>
</tr>
<tr>
<td>Billy Ghee</td>
<td>Alex Roberts</td>
</tr>
<tr>
<td>Charles Gruber (*01/15/15)</td>
<td>Deann Servos</td>
</tr>
<tr>
<td>Leonard Millender</td>
<td>Suzanne Thornburg</td>
</tr>
<tr>
<td>Alex Roberson</td>
<td>Ellen Wallace</td>
</tr>
<tr>
<td>Lena White</td>
<td></td>
</tr>
</tbody>
</table>

Low-Income Representatives:

<table>
<thead>
<tr>
<th>Public Representatives</th>
<th>Private Representatives</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Bishop, Vice Chairman</td>
<td>Rev. Gilbert Leggett (*03/26/15)</td>
</tr>
<tr>
<td>Joyce Bishop</td>
<td>Clifton Moore</td>
</tr>
<tr>
<td>Lou Boykin</td>
<td>Thomas Moore</td>
</tr>
<tr>
<td>Jesse King</td>
<td>Tyrone Moxe</td>
</tr>
<tr>
<td>Relia Lee, Secretary</td>
<td>Betty Queen</td>
</tr>
</tbody>
</table>

NOTE: * Indicates resignation date.

2015 HIGHLIGHTS

- Increase in the value of In-Kind goods/services (donated) by 32.2 percent
- Increase in funding from Alabama Department of Early Childhood Education by 13.3 percent which supports an additional classroom
- Increase in the number of all volunteer hours donated to the Agency by 132.1 percent
- Increase in the number of volunteer hours donated by low-income individuals to the Agency by 130.5 percent
- More than one hundred (119) low income participants obtained a job as a result of our assistance
- Nearly 10,000 (9,738) participants experienced a reduction in the burden of home energy costs and/or avoided cut-offs
- More than 5,000 (5,841) participants avoided a crisis by receiving utility assistance
- 54,652 pounds of food was distributed
- 11,096 people in 5,728 families received services through CAA of South Alabama
- Of the people receiving services, 1,283 were youth (aged 12 to 17 years)
- Of the people receiving services, 3,294 were seniors (aged 55 years and older)
- Of the people receiving services, 4,060 participants reported that they had high school diplomas/higher educational levels
Our job is to ensure that families gain the strengths and support they need to provide for themselves and move ahead. We’re inspiring impactful results, envisioning a community free from poverty where education and skills meet opportunity, and where families truly prosper!

We serve hard working families struggling to make ends meet... Our typical households are single person families headed by females aged 24 to 44 who rely on Social Security as their source of income. The vast majority of our customers own their home, have graduated high school or earned their GED, have health insurance, and are not disabled.

<table>
<thead>
<tr>
<th>Annual Income of Households Served</th>
<th>% of Households</th>
<th>% of Federal Poverty Level</th>
<th>Annual Income for 3 Person House-</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Up to 50%</td>
<td>$0-$10,045</td>
</tr>
<tr>
<td>24.1</td>
<td></td>
<td>51% - 100%</td>
<td>$10,046-$20,090</td>
</tr>
<tr>
<td>24.7</td>
<td></td>
<td>101% - 200%</td>
<td>$20,091-$40,180</td>
</tr>
</tbody>
</table>
HEAD START

Head Start has served more than 30 million children since 1965, growing from an eight-week demonstration project to include full day/year services and many program options. Currently, Head Start is administered by the Administration for Children and Families (ACF) in the Department of Health and Human Services. Head Start serves over a million children and their families each year in urban and rural areas in all 50 states, the District of Columbia, Puerto Rico, and the U.S. territories, including American Indian, Alaskan Native, and Migrant/Seasonal communities.

Monitoring Review(s) Results: The most recent triennial federal review occurred in December 2012. One non-compliance was found relating to Head Start Program Performance Standard 74.37; the non-compliance were cleared.

In the 2014-2015 Program year we operated twenty-six (26) classrooms located in eight (8) sites throughout Baldwin, Escambia, and Clarke Counties.

CAA of SA Head Start was funded to serve 473 children; however, our cumulative enrollment was 545 for the program year. According to estimates contained in our 2014 Full Community Assessment, CAA of SA Head Start is serving approximately 25.7 percent of the eligible children within our service counties.

Financial Audit: The most recent CAA of SA agency-wide audit (2015) had no significant findings.

HEAD START SERVICES

Medical Services: The following graph indicates selected statistics regarding medical services provided (either directly or through referral) by CAA of SA Head Start at the end of the child’s enrollment.

Dental Services: The following graph indicates selected statistics regarding dental services provided (either directly or through referral) by CAA of SA Head Start at the end of the child’s enrollment.

<table>
<thead>
<tr>
<th># of Families that Received these Services:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency/Crisis Intervention</td>
</tr>
<tr>
<td>Housing Assistance</td>
</tr>
<tr>
<td>Mental Health Services</td>
</tr>
<tr>
<td>English as a 2nd Language</td>
</tr>
<tr>
<td>Adult Educ. (GED, College Selection)</td>
</tr>
<tr>
<td>Job Training</td>
</tr>
<tr>
<td>Substance Abuse Prevention</td>
</tr>
</tbody>
</table>
Children’s Learning Outcomes
2014-2015

The graphs summarize the progress of children enrolled in CAA of SA Head Start. The domain areas are identified by the federal Office of Head Start in the Head Start Child Outcomes Framework. Teaching Strategies GOLD Assessment system is used to assess the children’s progress toward school readiness three times during the program year.

STATEMENT OF ACTIVITIES FOR THE YEAR ENDED
09/30/2015

Revenues:
U.S. Governmental Funding Sources:
- Dept. Health & Human Services $6,370,048
- Department of Agriculture 389,226
- Department of Energy 113,588
- Department of Homeland Security 44,935
- Department of Treasury 4,000

Non Federal Funding Sources:
- Alabama Business Charitable Trust 554,031
- Alabama Association General Fund 16,100
- Alabama Dept. of Children’s Affairs 358,200
- In-Kind Contributions 771,540
- Miscellaneous & Other 63,671

Total Revenues $8,185,429

Expenses:
- Community Services Block Grant (CSBG) 5,355,508
- Low Income Housing Energy Assistance Program (LIHEAP) 2,539,829
- Head Start Programs 3,600,961
- Weatherization Assistance 125,661
- Family Day Care 367,184
- Emergency Food & Shelter 28,414
- Pre-K Programs 419,648
- Other Programs, Services & Admin 546,473

Total Expenses $8,163,679

Change in Net Assets $21,750
Net Assets at Beginning of Year $264,484
Net Assets at End of Year $286,234
The Promise of Community Action...

Community Action changes people's lives,
embodies the spirit of hope,
improves communities, and
makes America a better place to live.
We care about the entire community, and

Community Action Agency of South Alabama

P O Box 250 / 26440 North Pollard Road
Daphne, AL 36526
Phone: 251-626-2646
Fax: 251-626-2630
Appointment Line: 1-877-246-7836

Equal Opportunity Provider